



COMMONWEALTH OF VIRGINIA

Department of Emergency Management

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E-911 Border Response Workgroup Session #2 February 9, 2021 - 11:00 am to 1:00 pm Virtual Meeting

1. Call Meeting of the Workgroup to Order.....Deputy Secretary Shawn Talmadge, Chair
2. Welcome and Opening Remarks
 - Delegate David Reid and/or Delegate Roslyn Tyler
3. Another Citizen Member's Voice.....Deputy Secretary Shawn Talmadge, Chair
 - Sherry Herzing
4. Introduce Emergency Management Workgroup Members.....Deputy Secretary Shawn Talmadge
 - Melissa Meador
 - Rebecca Vargas-Jackson, M.D.
5. Virginia's 9-1-1 Program.....Deputy State Coordinator Dorothy A. Spears-Dean
6. Framing Questions.....Deputy State Coordinator Dorothy A. Spears-Dean
 - What do citizens expect when they call 9-1-1?
 - Although there are a number of organizational structures for 9-1-1 centers across the Commonwealth, what are most persistent issues the 9-1-1 community faces?
 - What strategies should we employ to incorporate equity, diversity and inclusiveness in Virginia's 9-1-1 centers?
 - What are some of the current interoperability gaps in 9-1-1 systems and technology?
 - How can we leverage existing technology and future-proof systems to meet citizen expectations?
7. Next Steps.....Deputy State Coordinator Dorothy A. Spears-Dean
8. Adjourn.....Deputy Secretary Shawn Talmadge